ADDENDUM NO. 2

Website Hosting, Maintenance & Support Services
Maryland Stadium Authority
MSA Project No. 22-013

Date Issued: June 24, 2022

This Addendum is hereby made a part of the Contract Documents dated June 3, 2022, on the subject work as though originally included therein. The following amendments, additions, and/or corrections shall govern this work. **This form should be acknowledged below and submitted with the Bids.**

This Addendum incorporates the following items:

1. Delete Service Level Measurements Table in Section 5.06.1 and replace it with Revised Service Level Measurement Table (Attached).

2. Questions and Answers.

3. To register on the website of Mercell (Negometrix) website, go to:

   https://app.negometrix.com/registration

   Negometrix Help Desk: 724-888-5294

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Issued by:

Maryland Stadium Authority
333 W. Camden Street, Suite 500
Baltimore, MD 21201
Sandra Fox, Procurement Officer

_____
Company

_____   _____
Acknowledgment   Date
(Name and Title)

Questions and Answers:

1. What is level of integration which we need to consider with regards to Integration with third-party applications. Do we need to have any data integration with the CMS database as part of the third-party API's that you intend to keep?

    To the best of MSA's knowledge, the following modules need to be upgraded: Auto Entityqueue; Field Group; Recaptcha; Webforms; Calendar Contrib; Schedule Updates Contrib; Custom modules (See question 14 below).

2. Are public sector or councils or education entities references a requirement or a preference? Would other references work? And would the lack of specific education or public sector or government contract experience disqualify us?

    See Section III of the IFB for Minimum Qualification requirements.

3. Hosting - Will you be migrating hosts? If so, how much are you currently paying to host per month and annual basis?

    The current hosting cost is $870.00 per month.

4. Website Maintenance - Do you want to have an ongoing maintenance update & support package? If so, would you prefer this to be an annual option or monthly?

    See Attachment B - Bid Form for pricing requirements.

5. What are the resource/storage requirements for the hosted environment, provisioned currently?

    See Appendix I of the IFB.

6. Will Web application server redundancy/load balancing be required?

    See Appendix I of the IFB.

7. Are analytics available?

    Yes.

8. Will the successful bidder be taking ownership of the DNS zone? If not, will the successful bidder have access to the DNS zone, or direct communication with the party responsible for DNS?

    No, the successful bidder will not be taking ownership of the DNS zone. MSA IT controls the DNS zone so the parties will have direct communication.

9.   Will the successful bidder procure an SSL certificate for the domain(s), or will an existing SSL be provided?

    Yes, the successful bidder will procure the SSL certificate.

10. How will SMTP (web mail) be managed?

MSA IT will provide to the successful bidder.

11. Is any additional monitoring required aside from resource/storage utilization, SSL expiry, uptime status (e.g., APM monitoring, predictive analysis, malware scanning, etc.)?

See IFB Section V. Scope of Services.

12. What are the biggest pain points of your current hosting solution?

Not applicable at this time.

13. What custom modules and plugins exist on the current Drupal 8 site that will need to be upgraded?

To the best of MSA's knowledge, 3 custom modules must be upgraded: UAR Admin Theme Alter, UAR Check User Role and CGX Base Theme.